

HOST RAP SHEET

July 31 – August 6, 2026

This week's recognition Spencer for being an outstanding Host this summer. Spencer has stepped up to work across multiple positions, consistently demonstrating flexibility, professionalism, and a positive attitude. No matter where he's assigned, he always focuses on delivering a great guest experience. His willingness to help wherever needed and his commitment to exceptional service make him a valued member of the team. Thank you, Spencer!

Mammoth Way Hot Topic – Be Friendly

Believe in creating experiences for our guests that they rave about. Smiling and using eye contact in your interactions is the easiest path to success!

Answer the following to enter the Rap Sheet drawing. Send an answer, via e-mail, to host@mammothresorts.com, stating how much you save on bike rentals with your IKON pass? Use [Bike Rentals | Mammoth Mountain](#) to find the answer. Enter for a chance to win \$10 Mammoth Bucks. Roger Rea is this week's winner!

Safety Corner – Hot Topics for Host Safety

Dealing with Angry Guests

Everyone is happy on vacation, right? Well, ideally, they are. The stress of being in a new environment doing unfamiliar activities can be enough to elevate someone's emotions, though. Adding alcohol at high altitude can aggravate situations. When dealing with an angry or frustrated customer keep these tips in mind.

1. Do Not Take their Anger Personally
2. Keep Calm and Remain Professional
3. Listen Without Interruption
4. Display Empathy
5. Don't Argue
6. Suggest Realistic Steps for Resolution
7. If You Feel Unsafe, Call for Help – use 760.934.0611 or Security (760.914.0400)

Minaret Cinemas: "The Odyssey" (R), "Spider-Man: Brand New Day" (PG-13) starting 7/30, Kids Summer Series 2026, Monday – Thursday, @ 11am: "Gabby's Dollhouse: The Movie" (PG); times @ [Minaret Cinemas website](#)

Bus schedule –

Employee Shuttle – Village to Main, 7:30a, 8a, & 8:30a | **Town Trolley** – Town between Juniper Springs Lodge, Village, Old Mammoth and Canyon Lodge, 7a – 5:30p/30 minutes | **MMSA Bike Shuttle** – Village to Main Lodge, 9a – 5:30p/15 minutes | **Lakes Basin Trolley** – Village to Tamarack to Horseshoe, 9a – 5:30p/30 minutes | **Teal Line** – Woodman Street to Village, 6:55am – 5:30p/30 minutes | **Purple Line** – Cerro Coso to Village, 6:55a – 5:30p/30 minutes | **Evening Trolley** – Town Trolley route, 5:30 – 10:30p/30 minutes

Red's Meadow/Devils Postpile Shuttle, Friday through Sundays From Village, 7:15a, 8a and 8:45a / From Main Lodge Adventure Center, 7:30a, 8:15a, 9a, 9:30a, 10a – 4p (every 20 minutes, approximately), 4:45p, 5:30p and 6:15p; last shuttle from Red's Meadow, 7p. **Thursdays** – Up to a 2-hour traffic delay starting at 7 a.m. - 8 p.m. **Red's Meadow Road remains closed Monday through Wednesday through July and August**

EVENTS

July 31 – August 1 Always Patsy Cline, Hayden Cabin, Thurs.- Sat. @ 7:30p

July 31 – August 1 Mammoth Art Walk, The Village, 12 – 8p

August 1 Sierra STEM Pop-Up at Woolly's Adventure Summit, 12 – 3p

August 1 & 8 & 15 Woolly's After Hours, Woolly's Adventure Summit, 4-6p

August 1 Summer Nights at The Eastside, Bishop, 6 – 8p

August 5 – 16 King Lear by William Shakespeare, Outdoors at Eagle Lodge, 6:30 -9p

August 7 – 8 Mammoth Margarita Fest, The Village, 3 -9:45p

August 8 Friends of Bodie Fest, Bodie State Park, 9a – 6

August 9 Written in Stone: Geology Walk with Friends of the Inyo, Convict Lake Trailhead, 9 – 11a

August 9 Stroll and Sketch: Naturalist Hike with Friends of the Inyo, Lundy Canyon Trail, 9:30 -11a

August 13 Sierra Summer Nights, Mammoth Creek Park Community Rec Center, 4 – 8p

August 13 XC Village Championships, The Mill, 4:45 – 7p

August 14 - 15 Mammoth Wine Weekend, [Mammoth Wine Weekend | Mammoth Mountain](#) please click link for schedule and locations

Regular Weekly activities

Tours and Activities – Friday @ Bristlecone, Birds & Bristlecones walk, 9a Saturday @ Lundy Lake Resort, Lundy Canyon Bird Outing @ 8a; South Tufa Tours @ Mono Lake, Daily, 6 – 7p, Canoe Tours @ Mono Lake, Saturdays, 8a – 9a; Saturday & Sunday @ Panum Crater Geology Walk, 10 - 11:30a

Summer Movies – Sunday (Night before Christmas); Thursday (The Iron Giant) @ The Village; 8p

Live Music – Friday & Saturday, @ Liberty Bar, 9:30p; Sunday, @ Cardinal Village, 12-3p; @ Distant Brewing, 6 – 8p; @Outbound Mammoth, Random Acts of Vinyl 6p; Monday @Distant Brewing, Open Mic Night, 6 – 10p; Thursday, @Distant Brewing, 7 – 9p

Trivia – Monday @Shelter Distilling, 6:30p; Tuesday @Mammoth Brewing Company, 6:30 – 8p; @Main Street Pizza and Tap, 6:30p

Pool Tournament – Wednesday @Distant Brewing, 5 – 10p

Farm to Table Market Event – Wednesdays @Outbound Sierra Bar Parking Lot, Mammoth Wednesday Market, 4 – 7p; Thursdays @ United Methodist Church, 205 N. Fowler Street, Bishop, 4 – 7p

Women's Rides Wednesday @ Main Lodge, 4:30 – 7p